

Communication 1
Module - 1
EVALUATION

Please circle **one** response to the following questions:

1. How **interesting** was the session?
 - a. Not at all interesting
 - b. Slightly interesting
 - c. Interesting
 - d. Very interesting
 - e. Extremely interesting
2. How much **new information** did you learn from the session?
 - a. None at all
 - b. A slight amount
 - c. A fair amount
 - d. A good amount
 - e. A great amount
3. How **relevant** was this session for you?
 - a. No at all relevant
 - b. Slightly relevant
 - c. Relevant
 - d. Very relevant
 - e. Extremely relevant

The following questions have 5 possible responses, please choose **one**:

1 strongly disagree 2 disagree 3 uncertain 4 agree 5 strongly agree

4. I appreciate the importance of timely and appropriate communication with patients, their families and the multidisciplinary team; regardless of specialty.

1 2 3 4 5

5. I feel that I can effectively and compassionately communicate sad, bad or difficult news to patients and their families; with the use of helpful phrases and techniques.

1 2 3 4 5

6. I am aware of the spectrum of emotional responses to bad news, from the patient and their family; but also acknowledge my own emotional responses and those of the team (and the importance of doing so).

1 2 3 4 5

7. I have an approach to challenging communication, particularly the angry patient or relative. Above all not to avoid the situation and how to enlist appropriate assistance if necessary.

1 2 3 4 5

Any other comments? Particularly any areas not covered adequately?

Thank you for your participation.