

ENQUIRIES AND REFERRALS

For further information and enquires please contact The Outreach Pharmacy Service, Alfred Health, Monday to Friday during business hours.

Phone: 9076 8036

Fax: 9076 3407

AlfredHealth

OUTREACH PHARMACY

Information
for service providers

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Hospital Admission Risk Program
(HARP)
Specialised Chronic Disease Stream

OUTREACH PHARMACY

WHAT IS THE OUTREACH PHARMACY SERVICE?

The Outreach Pharmacy Service is a centralized HARP funded Alfred Health program based in the Pharmacy Department at the Alfred Hospital.

An experienced clinical Pharmacist is available to visit your patient at home with the aim of reviewing medication management and compliance, discussing medications with your client and conducting a comprehensive review of medications.

The findings and recommendations from this visit are documented in a report which is sent to both the GP and the Community Pharmacy. Liaison with these and other health care professionals is undertaken as required.

The reports can be accessed by HARP service providers on CHORD or Cerner PowerChart.

HOW CAN OUTREACH PHARMACY HELP?

The Outreach Pharmacist can:

- Review and optimise medication management
- Provide information and education about medications
- Review and optimise device use e.g inhalers
- Review medication choices
- Review for possible adverse effects and drug interactions from medications including non prescription medications and herbal products
- Liaise with GP and Community Pharmacy

ELIGIBILITY

- Patient must be newly discharged from an Alfred Health Hospital.

OR

- Referred from a HARP Service
- Patient must live within the Alfred Health catchment area or within 20km of the Alfred Hospital.
- Interpreters are available
- Not eligible if a permanent resident of a High or Low Care Residential Facility